

10 Year Product Guarantee Conditions of Warranty



Section 1: Definitions

1. "Company" shall mean Sliders (UK) Limited whose office is situated at Unit 232, Oldfield Road, Walton Summit, Bamber Bridge, Lancashire, PR5 8BG
2. "Goods" shall mean all or any of the goods or materials which from time to time the Company contracts to supply.
3. "Services" shall mean all or any of the services which from time to time the Company contracts to supply.
4. "Purchaser" means the person, firm, company or other organisation who places an order with the Company or otherwise contracts with the Company for any Goods or Services.

Section 2: Application

1. These conditions shall apply to all contracts, whether written, oral or implied for the supply of goods or services.
2. Any conditions of purchase or other terms provided by the Purchaser shall be of no effect whatsoever nor shall any variation or alteration of these conditions be of any effect unless made in writing and signed by or on behalf of the Company.
3. All guarantees/warranties contained in this document shall be for a maximum period of ten years from date of purchase and are only valid once payment has been received by the Company in full.
4. The PVCU frames are guaranteed to be free of discoloration, but not from fading, for a period of 10 years, subject to satisfactory regular maintenance by the customer.
5. Door and window furniture is guaranteed to be free of corrosion and tarnishing* for a period of one year and is guaranteed to be operable for a period of ten years, subject to satisfactory regular maintenance by the customer.
6. Door locking systems and other operational gearing is guaranteed to be free from mechanical defects for a period of ten years, subject to satisfactory regular maintenance by the customer.
7. Valid proof of purchase must be shown to the Company before any request for remedial/repair/replacement work will be acknowledged.
8. The Company will not entertain any request for remedial/repair/replacement work where structural elements or fixings into brickwork need to be removed/replaced. Remedial/repair/replacement work will extend only to hardware and plastic components of the product(s) supplied by the Company.
9. The Company reserves the right to recover costs from the customer for labour time and travelling expenses where faults/damage are the result of installation which is not in accordance with the Company's Installation Guides (where applicable) and/or where the customer has requested action and/or where repairs/replacements are found to be beyond the terms of this warranty.
10. All conditions contained in this warranty are subject to adequate maintenance of the Goods/Services supplied. The Company will not be held liable for repairs to or replacement of Goods which are damaged due to misuse, negligence, deliberate and/or accidental damage whatsoever the cause, fire, flood or normal wear and tear.
11. The construction, validity and performance of this guarantee shall be governed by and be interpreted in accordance with English Law.

* excludes chrome furniture where fitted externally and all finishes in coastal areas or other corrosive environments.



Sliders (UK) Limited

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